

# health[in]code

## QUALITY AND ENVIRONMENTAL MANAGEMENT POLICY

The company **HEALTH IN CODE, S. L** is a clinical diagnostics laboratory specialized in medical genetics. Its main field of activity is the clinical molecular diagnostics of genetic diseases (inherited cardiovascular, neurological, immunological, hereditary cancer, pharmacogenetics, etc.); and the design and development of "in vitro" diagnostics software. Its goal is to provide the physician with a comprehensive interpretation of the genetic results as an opportunity to apply personalized medicine with the support of genetic diagnosis.

As a cutting-edge innovative company in the clinical and genetic healthcare sector, **HEALTH IN CODE S. L.** states that excellence in Quality and Environmental Management are permanent objectives throughout its services. In order to achieve these objectives, the company is committed to implementing a Quality and Environmental Management System based on the standards *UNE-EN ISO 9001, UNE-EN ISO 14001, UNE-EN ISO 13485, UNE-EN ISO 15189, CLIA-88 (CoC, CMS), CLIA-88 (CoA, CAP) and NYDOH Laboratory Permit.*

The management of **HEALTH IN CODE, S. L.** establishes this Quality and Environmental Management Policy with the major objective of performing genetic studies with the highest clinical and technical accuracy levels by working in a responsible and transparent manner in order to guarantee fully reliable results, using our genetics and laboratory information management systems (proprietary software) in agreement with the expectations of the organization's stakeholders (clients, requesting clinicians, suppliers, patients, hospitals, pharmacies, etc.) and integrating environmental protection throughout services development. The company's management is committed to ensure the compliance with the following general goals:

- Know, analyze, and meet the stakeholders' expectations.
- Prevent causes that can lead to non-conformities through the analysis of potential risks and opportunities for improvement.
- Promote the efficiency of human and technological resources to ensure the quality of our services and products.
- Continuously improve service and product quality, as well as the attitude towards the environmental impacts generated by the company's activity.
- Prevent pollution that might result from the activity of **HEALTH IN CODE, S. L.**
- Optimize the use of non-renewable resources, focusing on the reutilization of inert waste, as well as on the correct management of other types of waste.
- Comply with the applicable legislation in effect, as well as respect any voluntary agreements adopted by the company and requirements from stakeholders.
- Work according to the requirements established by the international standards *UNE-EN-ISO-15189, CLIA-88 (CoC, CMS), CLIA-88 (CoA, CAP) and NYDOH Laboratory Permit*, at for the activities within the scope of accreditation, with a commitment to good professional practice by all members of the organization.
- Ensure that the personnel is aware of the relevance and importance of their activities and of the ways in which they can contribute to the improvement of the Quality Management System.
- Promote Quality Management and continuous improvement among all personnel, at all levels, and in all of the company's processes.

This Policy affects and is a responsibility of each and every member of the Organization. Therefore, the Management Board requires all personnel to comply with this commitment, each and every one taking responsibility according to their position in the company.

For this purpose, it is communicated to the whole Company to be noted, understood, and complied with, and it is available to any person, entity, or stakeholder that requests it. Additionally, it is revised, analyzed, and updated for continuous tailoring our company needs.

APPROVED by the MANAGEMENT of **HEALTH IN CODE, S. L.**, in A Coruña on October 20<sup>th</sup>, 2020.

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